

Sheffield Health and Care Partnership Update

Nov-Dec 2023

Contents

Strategic Update	1
Joint Strategic Needs Assessment.....	1
Sheffield Place Plan 2023 – 2025 priorities and other areas of integration and partnership working .	1
Discharge and the further development of the ‘Home First’ model	1
Building a model neighbourhood	2
Children’s and Young People Wellbeing	2
Mental Health, Learning Disabilities, Dementia & Autism	3
Pharmacy	4
Health & Care Public Forum (Sheffield) – Public Involvement Group	4
Leading Sheffield	5
Person-Centred Approaches	5
Recruitment and retention.....	6

Strategic Update

Joint Strategic Needs Assessment

The Joint Strategic Needs Assessment (JSNA) in Sheffield has been updated. The JSNA provides a high level overall view of the health needs of people in Sheffield and has served as one of the core pieces of evidence on which the [Health and Wellbeing Strategy](#) is based.

The JSNA comes in four parts linked below:

1. [High level summary section](#) – high level overview of the key health indicators, places these in the context of recovery from Covid-19 pandemic, and outlines some strategic priorities for the city’s health and wellbeing.
2. [Local Insights Platform](#) – combines the ability to map data at Multiple Super Output Areas (MSOA) and produce custom dashboards to compare and rank areas within the city, the region, other Core Cities and nationally.
3. [Picture Health Toolkit](#) - statistical analysis and infographics on PowerBI.
4. A – Z web page – go live January 2023, it will provide definitions and links to key strategies, data sources and other documents grouped by topic.

Sheffield Place Plan 2023 – 2025 priorities and other areas of integration and partnership working

Discharge and the further development of the ‘Home First’ model

The Discharge Programme Board meets on a monthly basis and has provided the following updates:

- The Discharge Lounge at Sheffield Teaching Hospitals NHSFT has gone live. The lounge is to be used as default for all patients and will coordinate discharges with discharge to assess providers.
- Additional programme management resource has been secured to support the Discharge Programme.
- Internal data improvement work at Sheffield Teaching Hospitals NHSFT completed.
- Current state mapping of the discharge pathway has been completed; next steps future state mapping underway.
- Approval has been given to commission [HomeLink Healthcare](#) for six months to provide support with discharges from acute hospitals and community services in the form of bridging services including packages of care, reablement and proactive nursing in the community.

Building a model neighbourhood

The Community Development and Inclusion Delivery Group has met several times and has membership from all partners across Sheffield. [Visit here](#) to read more about the work developing a model neighbourhood in the North East of Sheffield.

The North East model neighbourhood programme is in the very early stages of development, we now have a multi-year plan approved. It has been encouraging to hear feedback from our voluntary community social enterprise (VCSE) leaders that they are feeling listened to and actively involved and that things are changing for the better.

A key part of the work will be evaluating the impact of the investment into communities. We will work with a New Local, a national think tank who are a well-recognised independent organisation, to establish a framework for how we monitor the work and measure impact and outcomes. This work will span the lifetime of the work, with annual reports being published.

In addition to developing the North East model neighbourhood, we are also focussing on inclusion health across the city and will be using external facilitation to bring all of the different strands of work together to develop a city-wide approach and co-produce an inclusion health plan for Sheffield.

Children's and Young People Wellbeing

Start for Life, Sheffield Early Years Strategy 2023-28

Following extensive consultation and co-production with parents/carers and partners from across the Early Years system, we are pleased to share the **“Start for Life, Sheffield: Early Years Strategy 2023-28”** with you. [Early Years Strategy 2023-28 \(sheffield.gov.uk\)](#)

This new Early Years Strategy sets out how we will work together across the Early Years workforce to give all Sheffield children the start for life that they deserve. Setting out our ambitions from pre- birth to school life will support all children to have equality of opportunity to be healthy, happy, and safe. The process of developing the strategy has built

upon the existing recognised strengths of the Early Years partnerships in the city to identify priorities and those areas where we could collectively improve outcomes.

Thank you to all those who have supported and contributed to the consultations and strategy throughout its development.

Mental Health, Learning Disabilities and Autism

Mental Health Collaborative

[Rethink](#) launched the Mental Health Collaborative.

The aims of the Collaborative are:

- To set up, facilitate and support a Steering Group of experts by experience to contribute to mental health transformation and delivery in Sheffield.
- To coproduce a shared view of NHS priorities for the city to improve individuals' experiences and outcomes.
- To connect with other lived experience groups in Sheffield to maximise further opportunities to collaborate and reach different communities.

For more information take a look at our [news](#) section or contact sam.woodcock@rethink.org

Adult Learning Disability Service Enhanced Model of Care

Following on from the previous update in [August](#), we have now agreed the reinvestment into the adult learning disability service to support a more enhanced model of care.

We aim to reinvest the resources previously allocated for the inpatient unit into the future model, to create a more responsive community specialist learning disability clinical service which enables prevention of avoidable crisis situations, earlier intervention, and de-escalation. We are currently agreeing the service specification and we will soon be moving to phase 1 of the implementation of the new model.

Changing Futures Sheffield

Changing Futures is a joint initiative by the Department for Levelling Up, Housing and Communities (DLUHC) and The National Lottery Community Fund. The fund is for local organisations to work in partnership to better support people who experience multiple disadvantage: those who are experiencing three or more of homelessness, substance misuse, mental health issues, domestic abuse and contact with the criminal justice system.

We spoke to partners in the city about what Changing Futures Sheffield means to them: [Changing Futures Sheffield - Our Programme and Impact - YouTube](#)

For more information visit Sheffield Changing Futures website <https://changingfuturesheffield.info/>

Pharmacy

The following updates were given by the HCP Pharmacy Transformation Group.

New pink card for End of Life

Sheffield Teaching Hospitals NHSFT has launched a process to improve the transition of care for End of Life patients being supported at home. All patients will still be discharged with a completed community administration record card (known as the pink card). This will enable Community Nurses to start prompt administration of medication for these patients to ensure timely access to symptom relief. The work has been led by a cross sector Palliative Care Pharmacist, a role that was developed and championed by the HCP Pharmacy Transformation Group.

Community Pharmacy Services

New additional services are being launched in Community Pharmacies in coming months including expansion of the oral contraception service to include the initiation of oral contraceptives during December and a Pharmacy First minor conditions service from early February 2024. The Group is working closely with stakeholders to ensure the local system gets the most benefit from these initiatives. There is also work in Sheffield supporting 4 sites participating in the national Independent Prescribing Pathfinder Programme developing clinical models to support patient care with prescribing in the community. Group members contributed to the design and tender of the Extended Pharmacy Service (Wicker Pharmacy) which provides key local and system resilience, especially to people accessing services elsewhere.

Cross Sector Collaboration and Medicines Optimisation

The Group continues to facilitate cross sector collaboration in mitigating for medicines shortages and the continuation of plans optimising the benefits of medicines for vulnerable and housebound in receipt of social care. Pharmacy workforce development remains a priority with contributions from South Yorkshire Pharmacy Workforce Strategy for launch in the New Year.

Health and Care Public Forum (Sheffield) – Public Involvement Group

The HCP's public advisory group, managed by Healthwatch Sheffield, [the Health & Care Public \(H&CP\) Forum \(Sheffield\)](#) meet monthly and have discussed the following topics over the last few months:

- **Working as a system, how, specifically, can technology be used to tackle the root causes of problems facing health and social care?** Leading Sheffield Challenge Group members addressing the outlined question attended the forum to gain their perspective on the recommendations of the Challenge Group to address the problem.
- **Community Development and Inclusion Programme** The Deputy Director of this programme attended to give an overview of [Model Neighbourhood](#) plan and

members were able to ask questions and give their insights towards developing the plan further.

Leading Sheffield

Cohort Five of [Leading Sheffield](#) finished on Friday 1st December with a Landing Event of creative and interactive presentations by Challenge Groups at Sheffield Town Hall on how they arrived to tackle the Wicked problems they had selected.

The Wicked Problems were:

- What specifically can we do as a system to improve the transitions between children and adult services in both health and care services including those with complex physical and/or mental health needs?
- Working as a system, how, specifically, can technology be used to tackle the root cause of problems facing health and social care?

The programme encourages being collective agents of change and working together ,bringing problems and solutions to challenges that we face professionally and applying the Behavioural Science, System Leadership and local insights to the workplace. The programme demonstrates that System Leadership, if approached in the right way, can nurture creativity and create a positive space for blue-sky thinking. Participants suggested that if System Leadership was part of Continued Professional Development for all people working in the Sheffield Health and Care Partnership people.

Participants had innovative ideas about how to solve their wicked problems and through the programme developed their understanding about other people's roles, the breadth of services available in Sheffield and the connectivity between them. They found how tricky it can be to navigate systems without known connections, not only within the wider Health and Care Partnership, but also within organisations and learned to uncover areas of working, departments, forums, and individual people. They developed confidence in branching-out wider to connect with new people.

Person-Centred Approaches

The Sheffield: Becoming a Resilient, Compassionate and Trauma Informed City event took place on morning of the 8th November at Niagra Conference Centre. Michael West was the keynote speaker. Key objective of the event were:

- Identifying the culture we want to create
- Identifying the behaviours we want to see to deliver that culture
- Identifying the barriers to performing these behaviours
- Developing a shared language

There were some excellent presentations from Ruth Brown (Chief Executive Sheffield Children's NHSFT), Iolanthe Fowler (Clinical Director – Integrated Community Care, Sheffield

Teaching Hospital NHSFT) and Michael West himself along with speakers The City of Sanctuary, Education. There were discussion groups on the day discussing the questions:

- Where does working in a trauma-informed, person-centred way already work well in Sheffield and why?
- If working in a trauma-informed, person-centred way was embedded across the city, what would it look and feel like?
- In order to achieve that dream, what specific actions do we need to take?
- Action planning – by whom, by when

Conversations were lively around the room and Kathryn Robertshaw rounded off the morning by summing up the thoughts from the room. A paper will now be drawn up to go to the HCP Board to drive forward this work. Michael West invited colleagues to send him a synopsis of any local work they are involved with following compassionate, trauma informed / person-centred approaches which will then be submitted to the Global Compassionate Coalition: [Homepage - Global Compassion Coalition](#)

Recruitment and Retention

The **Sheffield HCP Recruitment and Retention Group** met to scope career pathways across the health and social care system. Their overarching aim is to keep staff in the system – anywhere – as long as it's in Sheffield! This is a way of offering a great career in a great city and will eventually sit on a new website which is in development where people will be able to click through to look at vacancies and at available learning and development opportunities for those roles.

Thanks to some really excellent work done by the STH Administrative Profession Programme team which they generously shared with us, we got off to a great start and covered a great deal of ground in a relatively short space of time. We'll continue working on the Admin pathways before moving on to look at Estates and Health Care Support Workers.

Reciprocal Mentoring and Buddying scheme

We held an informal meeting for the participants on the Reciprocal Mentoring and Buddying programmes. All seemed to be extremely happy with the way things were going and appeared to appreciate the opportunity to get together and compare notes. We have prepared an evaluation and will circulate that in the New Year as the programmes come to a close.