

Urgent Senior Clinical support for care homes this winter from NHS 111



Can't get the resident's GP on the phone, thinking of calling for an ambulance?



Call 111 immediately, don't wait



Press 9, an automated message may ask to confirm your location



Once your location has been confirmed



Press * 6



Talk to the local NHS 111 call handler, they will transfer you to a Senior Clinician immediately or arrange for a call back within 20 minutes

We value your feedback on your experience of this service, please tell us about it using england.nhs111submissions@nhs.net