



HCP Director Report
Sheffield Health and Care Partnership (HCP)
September 2022

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i. Purpose	
<ul style="list-style-type: none"> • To provide headlines about strategic developments relevant to the partnership and the HCP programme of work, • To provide an overview of other key HCP programme activities and updates 	
ii. Is your report for Approval / Consideration / Noting	
For noting / action	
iii. Recommendations / Action Required by Accountable Care Partnership	
<p>Key actions required:</p> <p style="padding-left: 40px;">Note the report</p>	
Are there any Resource Implications (including Financial, Staffing etc.)?	
N/A	

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Strategic Update

Sheffield 'Place' Partnership Development

- The HCP continue to work closely with the incoming ICB leadership and the Joint Commissioning Office to co-design a future model for Sheffield Place Partnership working. A proposed model has been considered by a working group of the HCP Board and will now be refined before being submitted to a joint session of the current HCP Board and the ICB Sheffield place Subcommittee in October

HCP Focus areas

This section is summarised and not exhaustive. Further details about any of these points available on request; or if there is something that you want to see included in the next version of this, please get in touch.

Integration

Ageing Well Programme

The citywide NHS England & Improvement (NHSEI) [Ageing Well](#) funded programme continues to make good progress.

Key highlights from the last period include:

Urgent Community Response (UCR)

1. The project team have engaged with patients and their families / carers to give feedback on their experience of the service. This feedback will inform pathway design to ensure the team deliver what matters to the patients and their families/carers.
2. The demand on the service is increasing and the team are expanding to meet the increased number of referrals being received.
3. UCR submitted a bid to the Health Education England community rehabilitation planning and assurance and the request was for additional advanced skills/workforce training, currently awaiting outcome.

Enhanced Health in Care Homes (EHICH)

1. The gap analysis against the EHICH framework, NHS standard contract and the Network Contract Directed Enhanced Service has been undertaken and this will inform key areas of work required and delivery of the programme plan for EHICH.
2. Continuing to engage with Primary Care Teams. The current focus is on Multi-Disciplinary Teams to identify what support the programme can offer.
3. Continuing to engage with care home managers.

Anticipatory Care

1. NHSEI have released a draft Anticipatory Care Framework with an accompanying interventions framework. These documents will be reviewed, and work being undertaken in the city delivering Anticipatory Care will be aligned to the recommendations.

2. The workforce to deliver Anticipatory Care in Sheffield have been recruited and teams will be established by the start of Sept 2022. The programme is also working in conjunction with the voluntary and community sector. This includes scoping activities, led by AgeUK, to understand how the voluntary and community sector can contribute to and be involved in Anticipatory Care.
3. The Team Around the Person Project (TAP) who are delivering multidisciplinary coordinated and personalised care for individuals with complex health and social needs has been extended for full geographical coverage across the city. Children's & Young People (CYP)

Children & Young People

Neurodevelopmental Transformation Programme

The programme of work is continuing to deliver tangible change across the five key workstreams shown listed below:

- Right identification at the earliest time
- Right support, right time
- Integrated care in the community
- Improving the assessment pathway
- Improve support to Neuro-diverse children and young people in Schools

Key highlights in the most recent phase include:

- **Additional national funding has been received to expand the project supporting Neuro-diverse children and young people in Schools.** This will enable improvements to be embedded in the current cohort of 10 schools taking part as well as extending the support to new schools.
- **Training resources for schools as well as a film providing an insight into school life for neurodiverse pupils has been developed as part of the project.** These can be accessible here. [Autism in Schools | Learn Sheffield](#). The film looks carefully at the school day and considers where challenges might arise for autistic students.
- **An interim evaluation of the above project has been produced.** Some highlights from the evaluation include:
 - CYP enjoyed attending the groups and felt more confident and happier, and more able to use their growing understanding of emotion regulation and behaviour strategies in school
 - CYP felt more supported and were building relationships with peers and staff attending the groups
 - CYP reported having greater understanding of themselves and autism
 - Just over half of CYP reported their school as meeting their sensory and/or communication needs.

Estates

Primary Care Estates

The public consultation on the development of up to six new health centres, funded by capital from the Wave 4 capital development scheme, in the north of the city is underway and will close on 9 October. As part of this the ICB will also be consulting key stakeholders including Sheffield Teaching Hospitals NHs Foundation Trust and other providers in the city as well as the Local Pharmaceutical Committee. The Pre-Consultation Business Case and Consultation Document can be found [here](#). Following the end of the consultation period a report will be produced and, subject to the outcome of consultation, the findings will support the development of Outline and Full Business Cases.

Capital developments to create capacity within a number of individual practices and other primary care facilities are also underway as part of the same programme.

Mental Health, Learning Disabilities & Autism

A new **Safe Space** for 16 & 17 year olds has been launched. This is a residential setting operated by Roundabout which provides an alternative pathway for supporting a young person at risk of mental ill health deterioration and as an alternative to potential presentation in for example A&E. Staff will be able to support people over a few days in a comfortable residential setting.

The contract for the **Sheffield Support Hub** has been awarded to Mental Health Matters (MHM.) MHM operate similar support hubs elsewhere an example can be found [here](#). This will support people from the age of 16 and the café will be open Mon-Fri 6pm – midnight and Sat/Sun 2pm – midnight, 7 days per week/365 days per year. It will be located at 44 Bank Street, Sheffield, S1 and MHM are now in the mobilisation phase with a go live date agreed of 14 November 2022.

The **Commission on Young Lives** has recently published its [report](#) on rethinking mental health services for vulnerable young people.

SY ICB has Commissioned and launched a **mental health support digital offer** [myStrength Emotional Wellbeing app](#) which can provide patients over 16 with a programme that helps with sleep, anxiety, depression and more, all designed to support better emotional health. It can be found on your app store by searching 'Teladoc mystrength Emotional Wellness'. Patients will need to use the access code 'southyorkshirewellness' to get started.

Palliative End of Life Care

This programme of work continues to make good progress:

- The **Needs Assessment** has been developed in draft and work is under way to engage with stakeholders to obtain further local insights; this will include clinicians, care professionals, patients and families. We are now compiling all the numerical

and demographic data we can obtain from agencies across the city to build a picture of capacity and need.

- The **Sheffield place commissioning team** took part in an event in July with the purpose of hearing people’s experiences around end of life and feeding this into research priorities. This work will also inform the needs assessment.
- The **early identification project** is progressing well and looking at good practice in the city. For example multi- disciplinary team working in primary care for patients who are nearing end of life and looking at how best to identify patients who are living with end stage heart failure.
- We are working with colleagues in social care, primary care, and the voluntary sector to identify a small cohort of people who will undergo training with Marie Curie early in 2023. These colleagues will be trained to facilitate an ongoing learning set to support people working with people are homeless (or who are otherwise significantly vulnerable) and who also have palliative care and end of life needs.

Pharmacy

The Pharmacy Transformation Group has recently revised its terms of reference which align with the evolving South Yorkshire health structures including specifically the Integrating Pharmacy and Medicines Optimisation (IPMO) presence within the NHS South Yorkshire ICB. A current prominent work stream involves bespoke work to address inequalities and improve the medicines optimisation support for vulnerable and housebound people in receipt of social care (update report available on request from email: sth.hcp-sheffield@nhs.net). The Group is continuing to progress the notion of a ‘Sheffield Pharmacy Team’ by facilitating cross sector collaboration, joint professional forums, joint pharmacy professional posts and supporting innovative workforce training and development initiatives.

People

Health and Care Public Forum (Sheffield) – Public Involvement Group

- The HCP’s public advisory group, managed by Healthwatch Sheffield, the **Health & Care Public (H&CP) Forum (Sheffield)** meet monthly and have discussed the following topics over the last two months:
 - **Pharmacy** with South Yorkshire Integrated Care Board (ICB) team, the discussion focussed on contributing to the Sheffield Pharmaceutical Needs Assessment draft written with the Local Authority. The forum shared their experiences of receiving and administering medicines from social care.
 - **Team Around the Person (TAP)** The group were asked how we can create an inclusive way of capturing feedback from the person referred to the TAP service?
 - **Long Covid** with Healthwatch Sheffield & Voluntary Action Sheffield outlined work taking place to shape the future care and support offer in Sheffield.
- The H&CP forum has been engaging in some improvement work to maximise the opportunities professionals have to work with them. The two pieces of improvement work are:
 - **A framework for their thinking** has been developed by the forum that outlines 5 behaviours and underpinning principles which reflect the key areas they want to

cover in their work. The forum will be trialling the framework and working on it further next month.

- A working group of forum members held a workshop to review professionals comments about working with them and consider actions to address any concerns shared. Actions being considered include:
 1. Guidance which sets out what we expect from professionals and what they can expect from us.
 2. Communication plan to promote the forum to the public and professionals
 3. Forum member biographies of experience.

For more detail, Summary notes, previous agenda items & more information on the forum can viewed [here](#).

Leading Sheffield

- [Leading Sheffield Steering Group](#) are preparing to deliver the system-leadership programme between March – April next year. HCP Board, Executive Delivery Group members and participant line managers are invited to attend the Landing Event (21st April 2023) of the programme alongside participants where presentations will be given by cross-sector participants in Challenge Groups on how they as a group will work differently together, and influence others in the neighbourhood (or more widely) to:
 1. Improve patient/service user support, experience and outcomes
 2. Reduce the prevalence of this health condition in this PCN?
- Recruitment for the programme will begin next month and Learning & Development leads in our partners will be sharing the opportunity across their organisation. If you are interested in participating in the programme please get in touch with your L&D team or the HCP team by the **28th November** to learn more about the programme and register your interest.

Learning and Development

Learning and Development resources and training opportunities for all the health and care workforce continue to be updated. Current themes include person-centred approaches, project management, staff wellbeing and system leadership.

Person-Centred Approaches

- A team from Sheffield are taking part in the **Regional Leadership for Personalised Care**. The team consists of colleagues from Sheffield Health and Care Partnership core team, South Yorkshire ICB, Sheffield City Council and the Compassionate Sheffield programme. The programme will help us develop our local plan for change towards person-centred approaches through modules helping to:
 - Understand what Personalised Care means in our local context
 - Building skills in relating and storytelling
 - Collaborative leadership, host leadership and leading in complex systems
 - Understand collective strengths and how to bring others on board

- Making co-production happen – with people on a 1-2-1 basis and with local communities.
- [Peak Health Coaching](#) have provided person-centred approaches training workshops to over 500 health and social, voluntary workers online since August 2020. The programme has been evaluated, some of the key findings are outlined below.
 - All participants who completed pre & post evaluation of the introductory course were seen to achieve learning outcomes
 - 11 participants across our health, care and voluntary undertook the train the trainers course and have worked with a partners across the system to subsequently support the delivery of 15 additional workshops to date
 - A qualitative evaluation report commissioned on the impact of the Health & Wellbeing Coaching Training demonstrated a powerful, practical, and valuable impact of the training workshop on participant’s work across a range of roles and organisations commissioning and delivering health and social care.

Further work with HR Directors across our partnership for how we can continue the success of these workshops in achieving system-wide cultural change and skill development required across all levels of staff across our health and care system with our Train the Trainers.

Compassionate Sheffield

Compassionate Sheffield in partnership with Opus Independents and Sheffield City Council are gathering people’s stories from the pandemic.

The role of health and social care staff during the pandemic, is a key part of Sheffield’s story. These stories need to gathered, shared and stored for future generations.

Some of the stories will be part of a 10-day exhibit at the millennium gallery in February 2023 and all stories will be stored within the city’s archives. A link to a short trailer video is below:



For more information, please visit www.sheffieldstoriesfromthepandemic.com or contact Nick Deayton - n.deayton@hospicesheffield.co.uk

Further work in our Health & Care System

Stronger Together – A Co-production Toolkit from Ageing Better

- [This](#) toolkit was developed by [14 Ageing Better](#) partners and co-production participants across England as part of the [Ageing Better programme](#). South Yorkshire Housing

Association delivered Age Better in Sheffield and led on the co-production of the Stronger Together Toolkit in partnership with the other Ageing Better organisations.

- The [following document](#) is to be accessed to help you navigate the toolkit. The learning guide inside provide an overview of what co-production is, the values and principles of co-production, who benefits from working in this way, who Ageing Better are, a description of the 14 topics in the resource library.
- [This](#) resource library contains hundreds of stories, tools and resources on the co-production topics. The stories bring people’s involvement to life, the tools are practical insights that you can use within your own co-productivity activity.

If you would like more information on any of the work outlined, please contact the HCP team on sth.hcp-sheffield@nhs.net

Visit our website to stay up to date with developments across our partnership:
(www.sheffieldhcp.org.uk)

View previous Director Reports here: [Sheffield HCP Director's Report - Sheffield Health and Care Partnership](#)