

Sheffield Ageing Well Programme Overview

Enhanced Health in Care Homes (EHiCH) is a care model that aims to ensure:

- Care home residents have access to personalised care from primary care and specialist services.
- Care home staff are empowered and at the heart of an integrated, system-wide team.
- Commissioning, workforce planning, and IT are aligned and effective across the system.

The [EHiCH Framework](#) outlines the elements needed to achieve excellence and equity of care for care home residents.

Management of the Deteriorating Resident

This team delivers RESTORE2 training to care home staff. The RESTORE2 tool involves identifying soft signs of deterioration, calculating a NEWS2 score by taking observations, escalating appropriately based on the resident's baseline and care plan, and using the SBARD tool to communicate effectively.

Dietetics

This team are scoping the nutrition and hydration needs for Sheffield care homes to develop and deliver an enhanced evidence-based and person-centred dietetic service.

Speech and Language Therapy

This team are scoping SaLT needs for Sheffield care homes to support residents as part of an MDT and deliver training to care home staff.

Anticipatory Care is a workstream that aims to: improve population health and wellbeing outcomes, improve people's experience of health and care, improve staff experience of delivering health and care; and provide high-value health and care.

ReSPECT

This team are introducing ReSPECT (Recommended Summary Plan for Emergency Care and Treatment) across the city. ReSPECT involves a conversation with a patient about the care they need and want to receive in a crisis, which is summarised on a form.

Team Around the Person

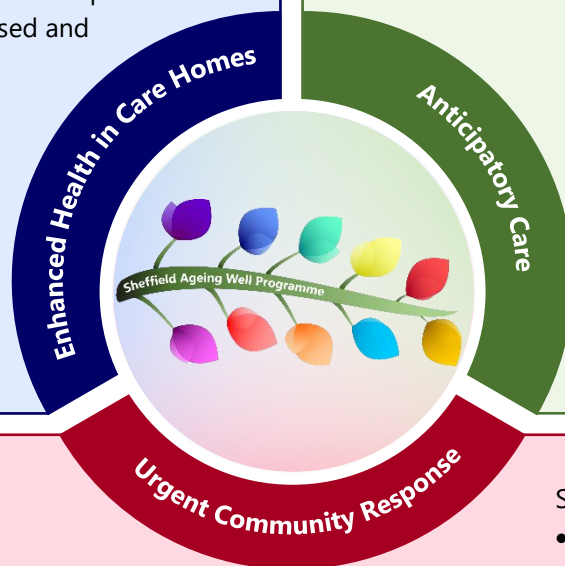
Through MDTs and huddles, this team provide support to individuals and professionals when multiple service involvement is required, to reduce the risk of escalation and involvement from statutory services.

Falls

This team are seeking to establish an integrated, multi-professional collaborative to deliver an effective 'Team Sheffield Falls Plan' for the prevention and management of falls.

Dietetics

This team is scoping the nutrition and hydration needs of the Sheffield falls pathway. This will lead to the development of an enhanced dietetic service to this population including the provision of person-centred specialist advice, resources and education based around a falls specific nutritional pathway.



Key Elements of Requirements:

- Provide a consistent service at scale across the ICS.
- Provide services from 8am to 8pm, seven days a week, at a minimum
- Accept referrals into two-hour UCR services from all appropriate sources.
- Submit complete data returns to the CSDS to demonstrate the achievement of the two-hour standard.

2-Hour Urgent Community Response is a rapid response service for adults in their usual place of residence with an urgent care need, is based on [national requirements](#) and is intended to reduce avoidable hospital admissions.

Service Criteria

- Over the age of 18 years old.
- Experiencing a crisis, which can be defined as a sudden deterioration in a person's health and wellbeing.
- This health or social care need requires urgent treatment or support within two hours and can be safely delivered in the home setting.