

Sheffield Accountable Care Partnership Board

October 2019

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Sponsor :	Mark Tuckett (Director Sheffield ACP)									
1. Purpose										
 a. To provide a detailed assessment of progress against the agreed indicators and measures b. To improve understanding and awareness around key system themes and related experiences 										
2. Introductio	n / Background									
the wider health po developed. The pro workstreams as we development of the targets, or if no targ Information on target	In order to determine whether the ACP has achieved its vision and has had the intended impact on the wider health population of the people of Sheffield, a set of key progress indicators were developed. The process included a consultation with representatives from all of the ACP workstreams as well as each of the partner organisations on the proposed indicators and the development of the dashboard. These key indicators are measured against local or national targets, or if no target has been set then the indicator is compared against the national figure. Information on targets can be seen in the glossary.									
3. Is your rep	ort for Approval / Consideration / Noting									
For noting										
4. Recommen	ndations / Action Required by Accountable Care Partnership									
a. Receive the b. Note the pro	 The Board is asked to: a. Receive the Integrated Progress Report for October 2019. b. Note the progress standards that are being achieved and the areas highlighted in the executive summary as areas requiring attention 									
5. Other Head	lings									
N/A										
	ny Resource Implications (including Financial, Staffing etc)?									

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mental illness			
		6.0 ACP Workstreams	TBC
1.17 Suicide rate	10	6.1 Children's & Maternity	TBC
1.18 Alcohol specific deaths	10	6.2 Community, Wellbeing & Social Value	TBC
2.0 Health & Care Outcomes - Service	11	6.3 Elective Care	TBC
Users			
2.1 A&E 4 hour wait	11	6.4 Long Term Conditions	TBC
		6.5 Mental Health & Learning Disability	TBC
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Executive Summary

Areas Performing Well

The following areas and measures are performing well:

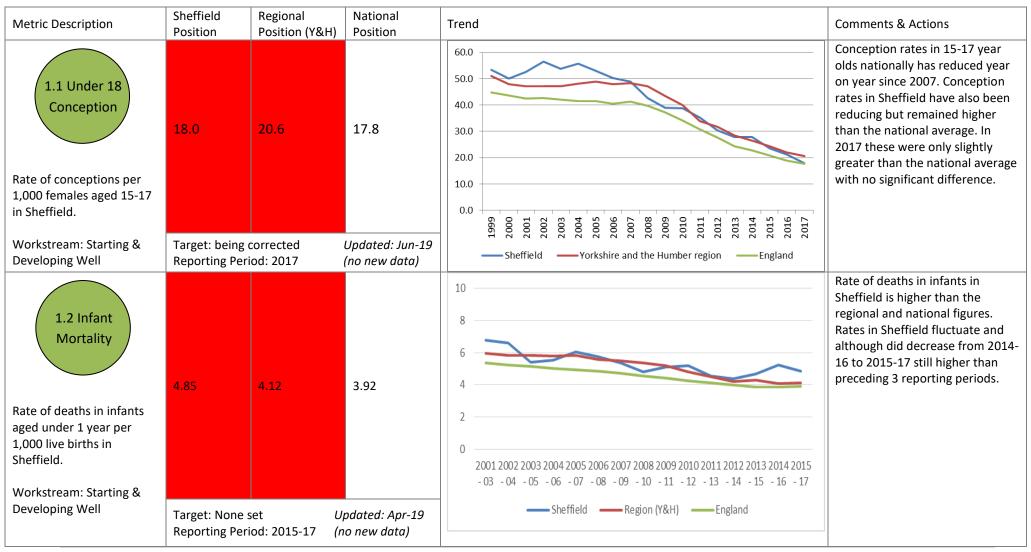
- a. There has been a significant drop in **smoking prevalence** since 2018, bringing prevalence in Sheffield well under the national average.
- b. **Good work continues on DTOC** with the number of delayed patients being below the target of 45 for 5 weeks in early April and again for week 11/06/19. Slight increases have continued to be effectively managed to ensure lower numbers than the same period last year overall.
- c. The percentage of **cancer patients treated within 2 months** of an urgent GP referral has seen an improvement since the downward trend in 2018/19 (though still below target)
- d. **IAPT** completion and recovery rates are an improving picture now above target

Areas Requiring Attention

The key areas and measures requiring attention are:

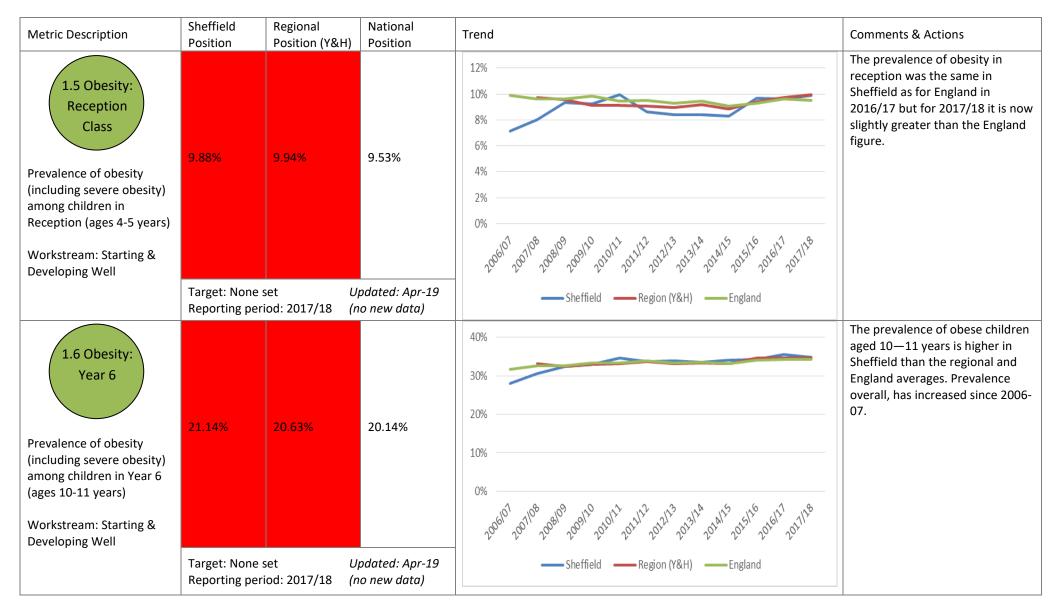
- a. Suicide rates have been reducing each year from 2013-15, however there was a slight increase in the last reporting period. With only one data point showing an increase it is impossible to say whether this is the start of a trend. Sheffield remains below the national average.
- b. **A&E four hour waits** are consistently below target apart from at SCH. There was a slightly improved position in this last reporting period.
- c. Admissions to Care Homes remains below target, however there has been an upward trend, which if continues will take Sheffield above the set target level.
- d. The percentage of patients starting treatment within **18 weeks of referral** has dropped significantly for Sheffield Children's Hospital.
- e. The percentage of **patients seen within 18 weeks of non-urgent CAMHS** referrals has been falling since Jan-19 and in Aug-19 this was below 75%.

Health & Care Outcomes - Population

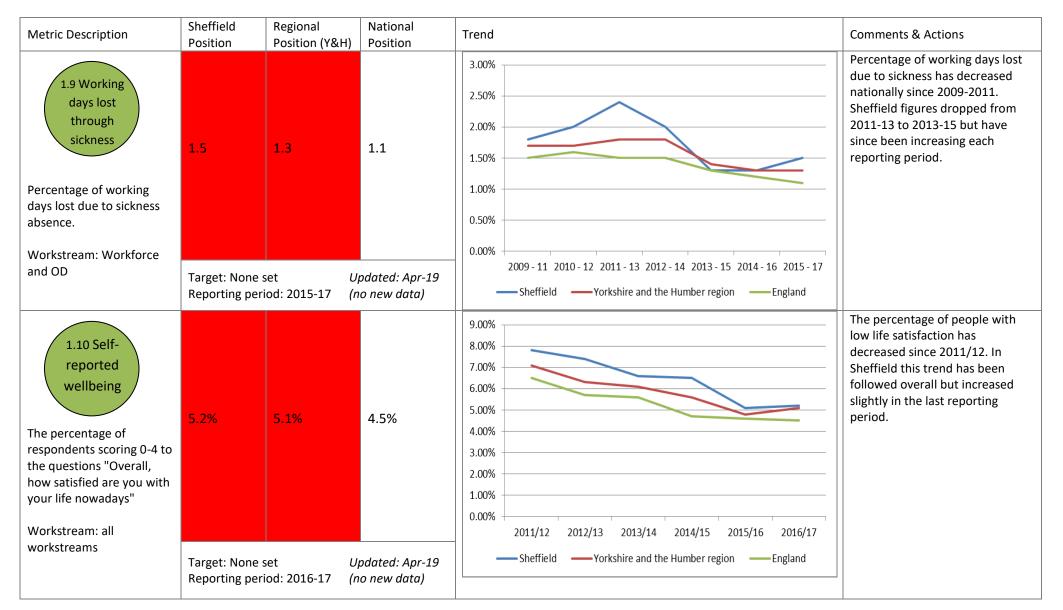


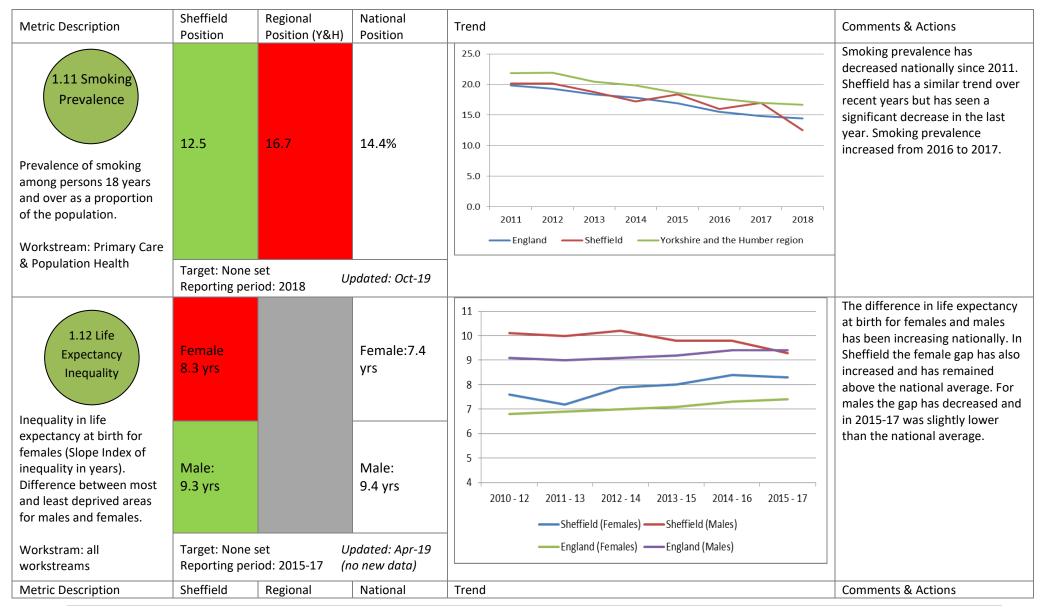
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Metric Description	Sheffield Position	Regional Position (Y&H)	National Position	Trend	Comments & Actions
1.3 Smoking During Pregnancy Percentage of woman who smoke at time of delivery Workstream: Starting & Developing Well	12.0%	14.2%	10.8%	18.0 16.0 14.0 12.0 10.0 8.0 6.0 4.0 2.0 0.0 2010/11 2011/12 2012/13 2013/14 2014/15 2015/16 2016/17 2017/18	Percentage of woman smoking at time of delivery has remained higher in Sheffield than the rest of England since 2010/11 but there is a downward trend nationally. The percentage in Sheffield is lower than the regional percentage and reduced from 2016/17 to 2017/18.
	Target: None Reporting Per		pdated: Jun-19 o new data)	SheffieldYorkshire and the Humber regionEngland	
1.4 Child Development Percentage of children at or above expected level of development in all 5 areas of development at 2 and	87.5%	86.0%	83.3%	This metric was first recorded in 2017/18	The percentage of children at or above the expected development level is higher in Sheffield compared to both the national and regional averages.
1/2 years Workstream: Starting &	Target: None	set U	pdated: Apr-19		
Developing Well	-		o new data)		

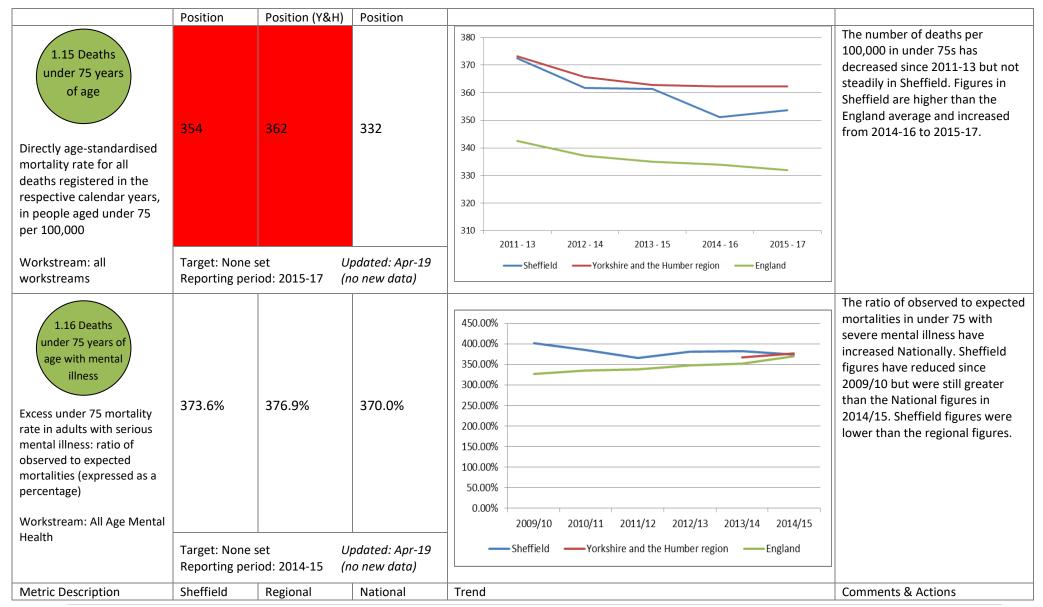


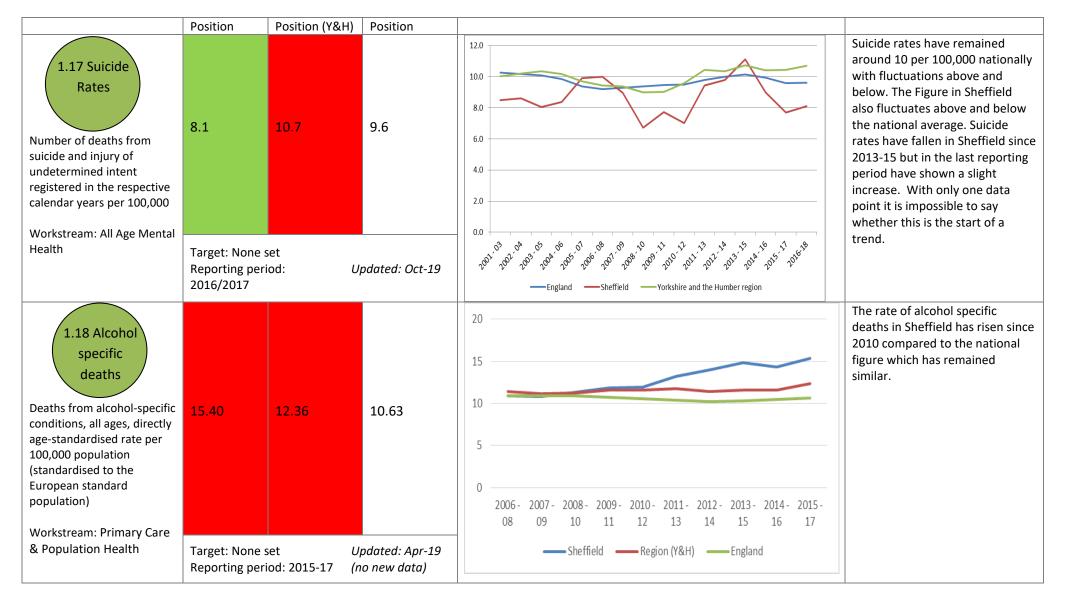




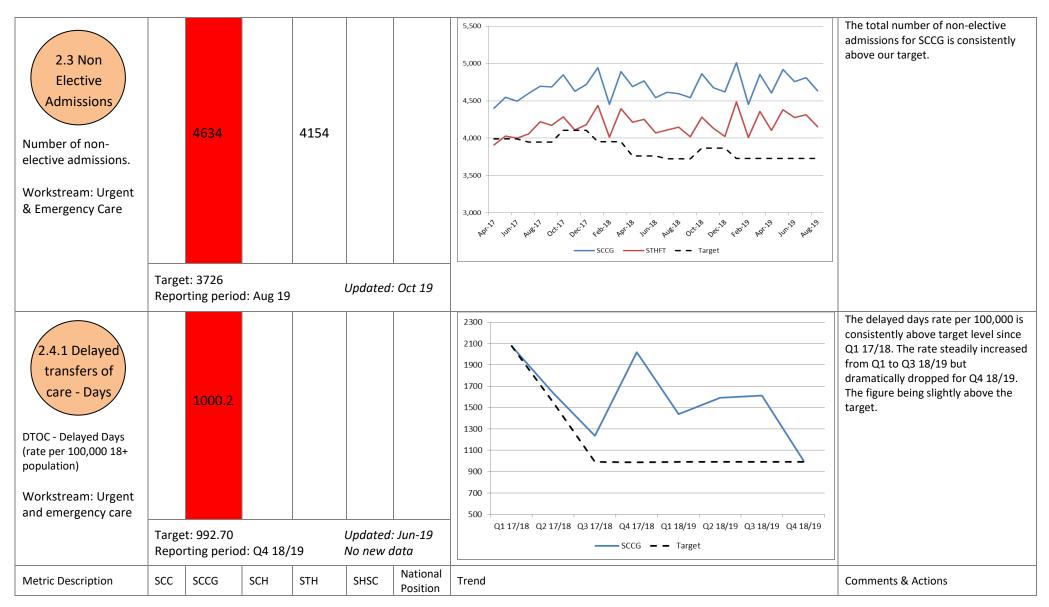


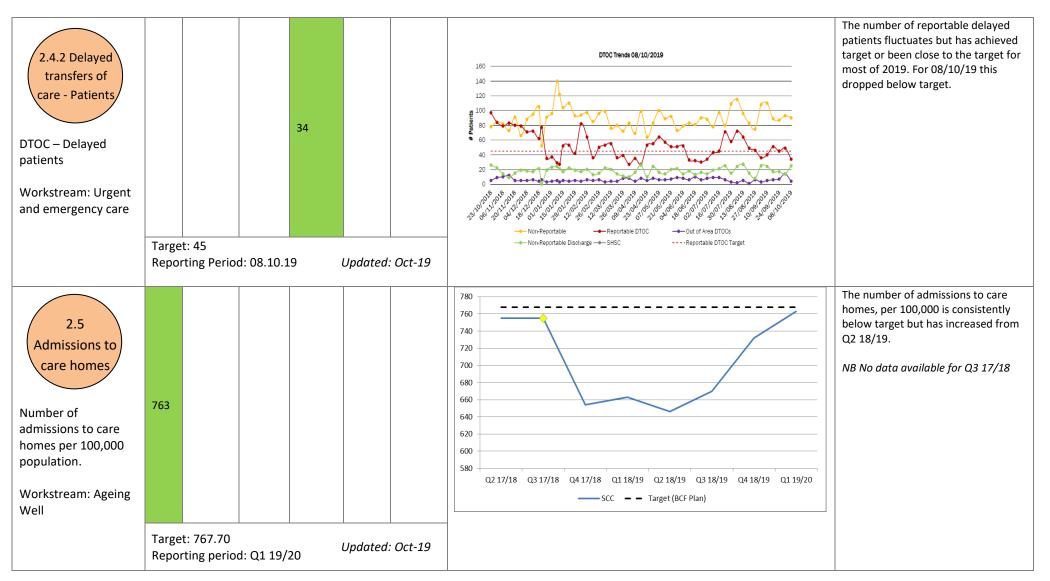
	Position	Position (Y&H)	Position		
1.13 Healthy Life Expectancy Inequality Inequality in healthy life expectancy at birth (Slope	Females: 19.7yrs			Only one time point measured	The inequality in healthy life expectancy is greater in females and is greater for both males and females than the inequality in life expectancy for the same time period (see section 1.12). Out of the measured areas the gap in Sheffield was second greatest in the Yorkshire and Humber region,
Index of inequality in years). Difference between most and least deprived areas.	Males: 18.8yrs				and within the top ten in England for females and males.
Workstram: all workstreams	Target: None s Reporting per		pdated: Apr-19 no new data)		
1.14 Preventable years of life lost Mortality rate from causes considered preventable per 100,000 population Workstram: all workstreams	193.3	197.2	181.5	$\begin{array}{c} 300.0000\\ 250.0000\\ 200.0000\\ 150.0000\\ 100.0000\\ 50.0000\\ 0.000\\ 0.0000\\ 0.0$	The mortality rate from causes considered preventable per 100,000 has been gradually decreasing since 2001-03 but the rate of this decrease has slowed since 2010-12. The rate in Sheffield has consistently been above the national rate since 2004-06.
	Target: None Reporting per		pdated: Apr-19 o new data)	SheffieldYorkshire and the Humber regionEngland	
Metric Description	Sheffield	Regional	National	Trend	Comments & Actions





Metric Description	scc	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions
2.1 A&E four hour wait Percentage of patients seen/treated within 4		87	98.25	84.36		87.63	100.00% 95.00% 90.00% 85.00% 80.00% 75.00%	SCCG figure consistently below A&E 4 hour wait target but typically better than national figure. SCH consistently achieves target whereas STH does not. Percentage seen within 4 hours at STH dropped from Mar-19 to Apr-19 to lowest point since Feb- 18. Lower than both Apr-2018 and 2017. Starting to see an
hours of arrival in A&E Workstream: Urgent & Emergency Care		rt: 95% rting perio	d: Aug -1	9	Updated	: Oct19	KA <	improvement in this reporting period
2.2 A&E attendance Number of all types of attendances at		17576	3945	19453			25,000 20,000 15,000 5,000	Number of A&E attendances has been above target for SCCG since Dec-17. Figures dropped to below target this month. <i>NB. SCCG number of attendances</i> <i>underestimated by the amount of</i> <i>WIC data from STH (c.6-7k).</i>
A&E Workstream: Urgent & Emergency Care	-	t: 17729 rting perio	d: Aug 19		Updated	: Oct-19	$ \sum_{k=1}^{n} \sum_{j=1}^{n} \sum_{k=1}^{n} \sum_{j=1}^{n} \sum_{k=1}^{n} \sum_{j=1}^{n} \sum_{$	
Metric Description	scc	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions

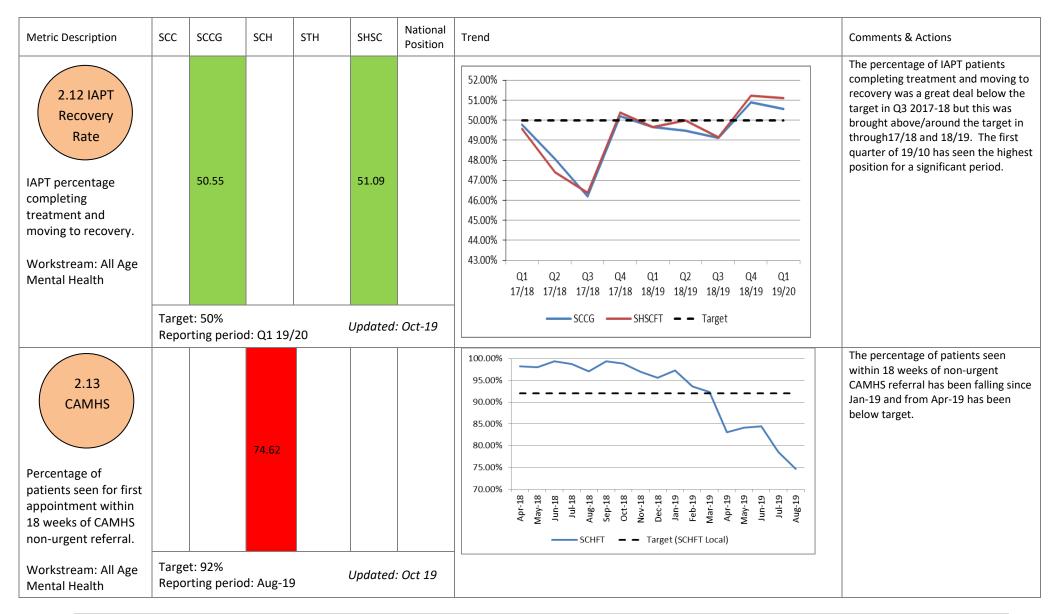




Metric Description	scc	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions
2.6 Reablement offered The proportion of older people (65+) offered reablement services following discharge from hospital	8.0%					2.9%	10% 8% 6% 4% 2% 0% 2010/11 2011/12 2012/13 2013/14 2014/15 2015/16 2016/17 2017/18	The proportion of people aged 65 and over offered reablement in Sheffield fluctuates but has been greater than the national average since 2014-15 and has been increasing overall. The number increased from 2016/17 to 2017/18.
Workstream: Ageing Well	-	None se ng perio	t d: 2017-1		Updated: (no new d	•		
2.7 Reablem- ent 91 days after discharge The proportion of older people (65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitati on services	83.1						87% 86% 85% 84% 83% 82% 81% 80% 79% 78% 78% 77% Q1 17/18 Q2 17/18 Q3 17/18 Q4 17/18 Q1 18/19 Q2 18/19 Q3 18/19 Q4 18/19 Q1 19/20	The proportion of older people still at home after 91 days from discharge has decreased each quarter from Q1 to Q1 19/20. The proportion of people still at home is consistently above the target and for each quarter in 2018/19 was higher than the previous year.
Workstream: Ageing Well	Target: Reporti		d: Q1 19/	/20	Updated:	Oct 19	SCC — — Target (BCF Plan)	



Metric Description	scc	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions
2.10 Blood Pressure The percentage of patients with hypertension in whom the last blood pressure reading (measured in the previous 12 months) is 150/90 mmHg or less		80.53				79.13	82% 81% 81% 80% 80% 80% 79% 79% 78% 2013/14 2014/15 2015/16 2016/17 2017/18	The percentage of hypertension patients with controlled blood pressure at 150/90 or less is consistently slightly better in Sheffield compared to England. This percentage has gradually and slightly been decreasing since 2014/15.
Workstream: Ageing Well		et: None se rting perio		18	Updated. (no new o			
2.11 Patient Activation Measure								
		1		1	1			



Metric Description	scc	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions
2.14 End of Life Plan								
Percentage of people who die with an end of life plan.								
Workstream: Ageing Well								

Metric Description	scc	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions
3.1 Friends & Family Test		_	-	_	_	-	Reporting mechanism under review	Friends and Family Test reporting section under review. Will be updated for next quarterly report.
Average number of respondents who would recommend services to a friend or family member.	-							
Workstreams: all workstreams	Targe Repo	et: rting perio	d:		Updated:	Oct 19		
3.2.1 GP Patient Survey		84%				83%	86% 85% 84% 84% SCCG NHSE	The percentage of people rating the overall experience at their GP practice as good is typically either the same as or 1% below the national average. Sheffield figures remain consistent around 83-85%.
The percentage of people who described their overall experience of their GP practice as good							83%	
Workstream: Primary care & population health	-	et: 85% rting Perio	d: Aug 20	019	Updated:	Oct-19	Jan-15 Jul-15 Jan-16 Jul-16 2017 2018 2019	

Metric Description	SCC	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions
3.2.2 PAM Scores								

-		I					1	1
Metric Description	scc	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions
4.1.1 Staff Survey - Engagement Overall		7.1	7.1	7.0	6.7	7.0	7.6 7.4 7.2 7	All organisations apart from SHSC above or same as their benchmark average for staff engagement at last reporting period. SCH consistently above since 2014. SHSC below since 2015. SCCG has been the same
organisational position for staff engagement from staff survey						CCGs 7.1	6.8 6.6 6.4	since 2017. SCH and SHSC figures improved in 2018 compared to 2017 whereas STH dropped. <i>NB: SCC data not comparable</i>
Workstream: Workforce & OD	-	et: None se rting peric			Updated (no new	•	6.2 2014 2015 2016 2017 2018 SCCG STH SCH SHSC National CCG Benchmark	with NHS data.
4.1.2 Staff Survey – Health & Wellbeing		6.5	5.9	5.9	5.8	5.9	7.5 7 6.5 6	Overall position for staff health & wellbeing at SCCG has been dropping since 2015 but has remained consistent with benchmark. STH and SCH have remained same or above benchmark since 2015 and 2016
overall organisational position for staff health & wellbeing from staff survey						CCGs 6.5	5.5 5 4.5 2015 2016 2017 2018	respectively but SHSC has been below since 2017. NB: SCC data not comparable with NHS data.
Workstream: Workforce & OD		et: None se rting perio			Updated (no new		SCCG — STH — SCH SHSCNationalCCG Benchmark	

Metric Description	scc	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions
4.2 Health & Wellbeing Sickness absence rate percentage Workstream: Workforce & OD	-	3.35 et: None se			6.84 Updated		8.00% 7.00% 6.00% 5.00% 4.00% 3.00% 2.00% 1.00% 0.00% LT-IN VI	All sickness rates are lower than the national figure apart from SHSC which consistently has higher sickness rates than other organisations. Sickness rates in Jan-19 are comparable to rates in Jan-18.
	-	rting perio			No new d		SCCG SCH SHSC STH England	
4.3 Vacancy								
Vacancy rate across all organisations								
Workstream: Workforce & OD								

Metric Description	scc	SCCG	SCH	STH	SHSC	National Position	Trend	Comments & Actions
4.4 Integration Neighbourhoods MDT collaboration								

Metric Description	Individual Measure	£'m	Trend							Comments & Actions
	Planned Outturn	4.4	Combined position	was not r	Business as usual outturned better at Quarter One but was					
5.1 2019/20	Actual Outturn	4.9			unable to offset the full impact of					
Financial Position	Outturn Variance	0.5			underperformance against savings targets resulting in a					
	Planned Savings	22	-							£0.5m combined deficit position.
A combined organisational	Actual Savings	17.4	-							
year to date financial position	Savings Variance	4.6								
()= deficit)	Reporting period: Q1 2 Updated: Oct-19	-								
	2019/20 Planned Outturn	0.6		Final agreed plans assume a £0.6m planned surplus. The						
(5.2 2019/20 Forecast	2019/20 Forecast Outturn	1.7								Council have provided £11m non- recurrent support from central
Position	2019/20 Forecast Outturn Variance	1.1		Planned Outturn	Forecast Outturn	Outturn Variance	Savings Planned	Savings Outturn	Savings Variance	reserves into business as usual planning to bring required
A combined organisational projection of outturn and	2019/20 Savings Planned	78.9	2018/19 2019/20 Forecast	12.0 0.6	42.0 1.7	30.0 1.1	80.0 78.9	78.0 63.8	(2.0) 15.1	savings down to £79m across the system. Current planning assumes that business as usual
required savings.	Forecast Savings Outturn	63.8	-		underspends will offset the underperformance against					
()= deficit)	Forecast Savings Variance	15.1								required savings targets.
	Reporting period: June Updated: Jun-19	e-19								

Sheffield Accountable Care Partnership

ACP Dashboard

14th October 2019



Health & Care C	Outcomes - Population		Reporting Period	Target	Sheffield Position	Regional Position	National Position			Key	
Under 18 Conception	Under 18 conception rate per 100,000 population		2017	TBC	18.0	20.6	17.8		£,		Same,
Infant Mortality	Infant Mortality rate per 100,000 population		2015 - 17		4.85	4,12	3.92		nal wi		Bette
Smoking during	Smoking status at time of delivery		2017-18		12.0%	14.2%	10.8%		are		Wor
pregnancy Child Development	% of children at or above expected level of development in areas of development at 2 1/2 years	all 5	2017/18		87.5%	86.0%	83.3%		Compared wit National Benchmark		No Compa
Prevalence of obesity Reception Class			2017/18		9.88%	9.94%	9.53%			Kan	Compa
Prevalence of obesity Year 6	^{yr} % of children in Year 6 classified as obese by PCH	2017/18		21.1%	20.6%	20.1%			Key		
Mental Health & Employment	Gap in the employment rate between those in contact with secondary mental health services and the overall employn	2017/18	твс	64.4	64.5	68.2		et ment		Achier No	
Learning Disability & Employment	Percentage point gap in the employment rate for those in with a learning disability and the overall employment rate	contact	2017/18	TBC	66.9		69.2		Target Achievement		Achie
Working days lost through sickness	% working days lost due to sickness absence		2015 - 17		1.5	1.3	1.1		Ach		No Ta
Self-reported wellbeing	% People reporting low life satisfaction		2016/17		5.2%	5.1%	4.5%				
Smoking Prevalence	Smoking prevalence in adults - ourrent smokers		2017		17.0%	17.0%	14.9%				
Life Expectancy	Inequality in life expectancy at birth. Difference between	Females	2015-17		8.3 yrs		7.4 yrs				
Inequality	most and least deprived areas for	Males	2015-17				9.4 yrs				
Healthy Life	Inequality in healthy life expectancy at birth. Difference	Females	2009-13		19.7 yrs						
	y between most and least deprived areas for	Males	2009-13		18.8 yrs						
Preventable years of life lost	Mortality rate from causes considered preventable per 100 population	,000	2015 - 17		193.3	197.2	181.5				
Deaths under 75 years of age	Under 75 mortality rate (all causes)		2015 - 17		354	362	332				
Deaths under 75 years of age with mental illness	Excess under 75 mortality rate in adults with serious menta	lillness	2014/15		373.6	376.9	370.0				
Suicide rate	Suicide rate over 100,000 population		2016-2017		8.1	10.7	9.6				
Alcohol specific deaths	Alcohol specific mortality rate per 100,000 population		2015 - 17		15.4	12.36	10.63				
	nes - Service Users	I	Reporting Period	Target	SCC	SCCG	SCH	STH	SHSC	National Position	
E Ai	&E 4 hour wait %		Aug-19	95%		87.00%	98.25%	84.36%		87.63%	
E Attendances N	umber of all types of attendances at A&E		Aug-19	17,729		17,576	3,945	19,453			
Elective Ni nissions	umber of non-elective admissions		Aug-19	3,726		4,634		4,154			
ayed transfers of	elayed Days (rate per 100,000 18+ population)		Q4 18/19	992.7		1000.2					
	elayed patients		08.10.19	45				34			
nissions to care Ni nes	umber of admissions to care homes per 100,000 population	1	Q1 19/20	767.7	763						
Plablement	roportionate of people offered reablement		2017 - 18		8.0%					2.9%	
	roportionate of people still at home 91 days after discharge		Q119/20	80%	83.0%						
	I patients wait less than 18 weeks for treatment to start		Aug-19	92%		92.97%	89.20%	92.90%		84.98%	
	he percentage of patients treated within 2 months (62 days gent GP referral) of an	Q119/20	85%		81.18		74.06		77.83	
od Pressure pr	ne percentage of patients with hypertension in whom the la essure reading (measured in the previous 12 months) is 150 mHg or less		2017/18							79.13%	
M P.	- atient Activation Measure score										
T Recovery Rate IA	PT % completing treatment and moving to recovery		Q1 19/20	50%		50.55%			51.09%		
VIHS P	ercentage of patients seen for first appointment within 18 w AMHS non-urgent referral.		Aug-19	92%			74.625	4			
	of people who die with an end of life plan										
Service User E	xperience	F	Reporting	Target	scc	SCCG	SCH	этн	SHSC	National	

Service User Experience		Reporting Period	Target	SCC	SCC	3 S	SCH	ST	+	SHSC	National Position	
Fri	iends & Family Test	Average number of respondents who would recommend services to a friend or family member	Q1 19/20			81%		0%	92;		62%	
Pr		GP patient Survey - The percentage of people who described their overall experience of their GP practice as good	2018	85%		84%						83%
		PAM scores										
	Workfo	rce Satisfaction		orting - riod	Farget	scc	SCCG	s	эн	ST	SHSC	Nati
	Staff Survey	Overall organisational position for staff engagement	21	018				7	.1	7.0	6.7	7.0
	Starr Survey	Overall organisational position for staff health & wellbeing	21	018				5	.9	5.9	5.8	5.9
	Health & Wellbeing	Siokness %	Jar	n-19			3.35	4.	46	5	6.84	4.8
	Vacancy	Vacancy rate across all organisations										
	Integration	Neighbourhoods MDT collaboration										

Financial S	ustainability	Reporting Period
	Planned Outturn	2019/20
	Actual Outturn	2019/20
2019/20 Financial	Outturn Variance	2019/20
Position	Planned Savings	2019/20
	Actual Savings	2019/20
	Savings Variance	2019/20
	2019/20 Planned Outturn	Oct-19
	2019/20 Forecast Outturn	Oot-19
Projected Position	2019/20 Forecast Outturn Variance	Oct-19
Fibjected Fosition	2019/20 Daving Planned Forecast	Oct-19
	2019/20 Savings Outurn Forecast	Oct-19
	2019/20 Savings Variance	Oct-19
		· · · · · · · · · · · · · · · · · · ·

ACP Dashboard Glossary

Health & Care Outcomes - Population					Measure and target sources
Jnder 18 Conception	Under 18 conception rate per 100,00	00 populatio	n		Data from Finger tips developed by Public Health England. No target but compared with national average
Infant Mortality	Infant Mortality rate per 100,000 po	nulation			Data from Finger tips developed by Public Health England.
	infant Mortanty fate per 100,000 po	pulation			No target but compared with national average Data from Finger tips developed by Public Health England.
Smoking during pregnancy	Smoking status at time of delivery				No target but compared with national average
Child Development	% of children at or above expected of development at 2 1/2 years	level of deve	elopment in	all 5 areas	Data from Finger tips developed by Public Health England. No target but compared with national average
Prevalence of obesity: Reception	% of children in reception classified	as obese by	PCH		Data from Finger tips developed by Public Health England.
Class					No target but compared with national average Data from Finger tips developed by Public Health England.
Prevalence of obesity: Year 6	% of children in Year 6 classified as o	obese by PCI	н		No target but compared with national average
Mental Health & Employment	% Gap in the employment rate for the mental health services and the over			ondary	Data from Finger tips developed by Public Health England & NHS Digital No target but compared with national average
Learning Disability & Employment	% Gap in the employment rate for t	hose in conta		arning	Data from Finger tips developed by Public Health England & NHS Digital
	disability and the overall employme				No target but compared with national average Data from Finger tips developed by Public Health England.
Working days lost through sickness	% working days lost due to sickness	absence			No target but compared with national average
Self-reported wellbeing	% People reporting low life satisfac	tion			Data from Finger tips developed by Public Health England. No target but compared with national average
Smoking Prevalence	Smoking prevalence in adults - curre	ent smokers			Data from Finger tips developed by Public Health England.
	Inequality in life expectancy at birth		s. Difference	between	No target but compared with national average Data from Finger tips developed by Public Health England.
ife Expectancy Inequality (Female)	most and least deprived areas for f				No target but compared with national average
					Data from Finger tips developed by Public Health England. No target but compared with national average
Preventable years of life lost	Mortality rate from causes consider	ed preventa	ble per 100,0	000	Data from Finger tips developed by Public Health England.
	population				No target but compared with national average Data from Finger tips developed by Public Health England.
Deaths under 75 years of age	Under 75 mortality rate (all causes)				No target but compared with national average
Deaths under 75 years of age with mental illness	Excess under 75 mortality rate in ad	ults with ser	ious mental	illness	Data from Finger tips developed by Public Health England. No target but compared with national average
Suicide rate	Suicide rate over 100,000 population	n			Data from Finger tips developed by Public Health England. No target but compared with national average
Alcohol specific deaths			lation		Data from Finger tips developed by Public Health England.
Siconor specific deatils	Alcohol specific mortality rate per 1		ation		No target but compared with national average
Health & Care Outcomes - Service Use	rs				
	1				Data from SCCG Info, Performance & PMO A&E Monthly SITREP Pivot.
A&E	A&E 4 hour wait %				Target is set nationally by NHSE
A&E Attendances	Number of all types of attendances	at A&E			Data from NHSE / SCCG Info, Performance & PMO A&E Monthly SITREP File. Target from SCCG submitted plans (Total exc. planned follow-ups)
Non Elective Admissions	Number of non-elective admissions	;			Data from SCCG Info, Performance & PMO A&E Monthly SITREP Pivot.
					Target from Better Care Fund (BCF) 2018/19 submitted plan Data from NHS improvements then derived based on Sheffield population.
Delayed transfers of care	Delayed Days (rate per 100,000 18+)	population)			Target from Better Care Fund (BCF) 2018/19 submitted plan
	Delayed patients				Data from STH DTOC Dashboard Updates
Admissions to care homes	Number of admissions to care home	es per 100,00	0 population	n	Data from SCC.
					Target from Better Care Fund (BCF) 2018/19 submitted plan Data from Adult Social Care Outcomes Framework (ASCOF).
Reablement	Proportionate of people offered rea	abiement			No target but compared with national average Data from SCC.
	Proportionate of people still at hom	ne 91 days af	ter discharge	e	Target from Better Care Fund (BCF) 2018/19 submitted plan
Referral to Treatment	All patients wait less than 18 weeks	for treatme	nt to start		Data rom SCCG Info, Perf & PMO RTT PowerPivot with most recent from NHSE. Target is set nationally by NHSE
Cancer Pathways	The percentage of patients treated	within 2 mor	nths (62 days	s) of an	Data from NHSE.
	urgent GP referral The percentage of patients with hyp	pertension ir	whom the	last blood	Target is set nationally by NHSE Data from Finger tips developed by Public Health England.
Blood Pressure	pressure reading (measured in the				
PAM	Patient Activation Measure score				твс
APT Recovery Rate	IAPT % completing treatment and m	noving to rec	overv		Data from SCCG Info, Perf & PMO Team PQOR with most recent from NHS Digita
	Percentage of patients seen for first			weeks of	Target is set nationally by NHSE Data from SCHFT CAMHS Performance Report - Overview.
CAMHS	CAMHS non-urgent referral.	- ppointile			Target set by SCH locally
End of life plan	% of people who die with an end of	life plan			твс
Service User Experience					
Patient Experience	Overall satisfaction of people who u	use services	with their ca	are and	
	support Average number of respondents wh	no would rec	ommend se	rvices to a	TBC Data from NHSE Friends & Family Test results (average of scores used)
Friends & Family Test	friend or family member				No target
Delimont Core	GP patient Survey - overall satisfact	ion			Data from GP Patient Survey. No target but compared with national average
Primary Care					
	PAM scores				TBC
Norkforce Satisfaction					
	Overall organisational position for s	taff engager	nent	1	Data from NHS staff surveys, TBC for SCC.
Staff Survey	Overall organisational position for s				Data from NHS staff surveys. TBC for SCC. No target but compared against national average
Health & Wellbeing	Sickness %				Data from NHS Digital.
					No target but compared against national average
Vacancy	Vacancy rate across all organisation	s			твс
Collaboration	Neighbourhoods MDT collaboration				твс
					твс
Integration					
Financial Sustainability					
	A combined exercise time of financial			.1	ACP Finance team
2018/19 Financial Position	A combined organisational financial	position			